

Navigating Discovery Health's Vaccination Portal



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For the benefit of medical scheme members and with the aim of simplifying the vaccination registration process, Discovery Health has fully integrated their Vaccination Portal with that of the Department of Health's Electronic Vaccination Data System (EVDS). This allows medical scheme members (not limited to only Discovery Health members) the ability to book their vaccination at one of Discovery Health's vaccination sites.

The [Discovery Vaccination Portal](#) provides you with support throughout your vaccination journey, including personalised pre-vaccination communication, making sure that your vaccination experience is streamlined and efficient, and provides access to a digital vaccination certificate.

How to register

1. Members of a Discovery Health administered medical scheme can click on the login tab and use their current Medical Scheme website username and password to login. If you haven't registered on your medical scheme website and thus do not have login credentials, you will first need to register on your medical scheme website before being able to access this platform.

OR

If you are not a member of one of the Discovery Health administered scheme you will need to click on the Register here tab, so that you are able to create an account and register for a Connected Care Lite Registration Account.

2. Once you have logged in, you will need to:
 - Select who is registering
 - Confirm personal details
 - Confirm medical details
 - Receive your reference number = successful registration

Note: the process is clearly illustrated on the [Discovery Vaccination Portal](#) link.



3. If you fall into the eligible criteria (50 years and older), you can then book your appointment via the platform – bookings for 60+ year olds are already open; include those that fall between 50 & 59 years will only be able to schedule their booking from the 15 July 2021.
4. Once you have submitted your booking and it is confirmed as successful, you will receive a SMS that you must take with you to your appointment confirming your registration and vaccine voucher number.

If you are not able to register or successfully book your vaccine appointment via Discovery's vaccination portal, please call **Discovery on 0860 99 88 77** and selecting option 1, followed by option 5. Unfortunately, as we do not have access to the system, we cannot complete the registration on your behalf.

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Individuals can still register for their vaccines via:

- the EDVS platform
- Dialling *134*832# or
- WhatsApp the word REGISTER to 0600 123 456.

If you are younger than 60 years of age, please assist family members, friends and those in your community to register.

Important to Note:

- Based on your registration details, you will be issued with your unique token number and details of vaccination appointment. Without this token, you won't be eligible for a vaccination
- We recommend that members over the age of 60, that have previously registered on EDVS and not yet received their SMS booking or those who are eligible for their second vaccination, re-register on Discovery Vaccination Portal.
- It is important to note that bookings can only be made via the Discovery portal for Discovery vaccination sites. Unfortunately, these sites are limited and thus are not available in all provinces / areas. Bookings outside of the Discovery sites will still be determined through EDVS. You can access a full list of active vaccination site by [clicking here](#).

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