

Important notice: Banking services exited – 1 August 2025

Transactional Banking

Sasfin has exited its banking business which means:

- The **B\\YOND banking platform and mobile app are no longer accessible.**
- Sasfin **no longer offers transactional banking accounts.**
- Your **transactional account has been closed** and your **card deactivated.**

If you have not moved your funds, they have been placed in a non-interest-bearing holding account.

To access your funds, please contact us at customerservice@sasfin.com or call **080 23 23 23 6**.

Kindly note the following:

- **If your account is FICA compliant**, you will need to complete a Third-Party Payment Form and provide proof of your bank account for the transfer.
- **If your account is not FICA compliant**, you will first need to submit the required documentation before we can proceed with the transfer.

We thank you for your support and partnership over the years. It has been a privilege to serve you, and we wish you continued success in the future.
